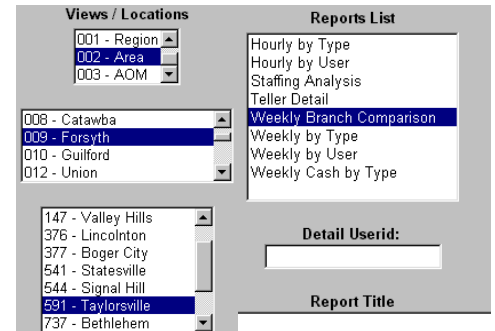


# Staff Pro Teller Optimization

**Is your organization struggling with staffing?  
Do you need up-to-date awareness of current teller productivity?**

*Staff Pro* - a browser-based application - is designed to optimize teller scheduling, reduce costs and improve productivity for the financial services industry. *Staff Pro* delivers an up-to-date awareness of current teller productivity and provides tools to optimize it.

*Staff Pro* performs four primary tasks that together can have a dramatic impact on both actual cost and the cultural view of teller operations.



**Data Gathering**

Data is extracted from your existing online teller system to capture transaction information for every teller transaction performed. This data is then stored in a multi-tier database where it can be managed over time.

**Predictive Analysis**

*Staff Pro* measures activity across a time span and then predicts the number of tellers optimally needed for any given hour of the day on a specific day of the week.

**Reporting**

A variety of reports allow appropriate personnel at all levels of the organization to see actual activity and comparisons with the predicted requirement. Reports are available to authorized users via a web browser.

**Scheduling**

A scheduling module allows management to allocate teller resources exactly when and where they are needed, based on predictive requirements by hour and day of the week.

## Why Staff Pro?

- ★ Cost Savings
- ★ More satisfied tellers & teller managers
- ★ New level of cooperation among affected groups
- ★ Renewed confidence in teller scheduling

Employee	Weekly	Mon	07A	08A	09A	10A
<input type="radio"/> ALL	Avl	Sch	Sch			
<input type="radio"/> ALTMAN, SANDRA B	0.0	8.0	8.0		*	* * *
<input type="radio"/> DREPS, TERRIL	41.0	8.5	8.5			
<input type="radio"/> LEE, SANDRA J	41.0	8.0	8.0		*	* * *
PT/FLT: <input type="radio"/> Add <input type="radio"/> Del	181	39	39			
Len: <input type="radio"/> 1/2 Hour <input checked="" type="radio"/> Hour <input type="radio"/> Block	Proj. Teller:	0	1	2	3	
Work Type: <input type="text" value="Teller"/>	Act. Teller:	0	0.5	2	2.5	
Schedule: <input type="text" value="*Workup"/>	Total Staff:	0	1.5	4	4.5	

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